

17 November 2010

New AZO Review



Construction Progress:

- Walls are being primed and painted
- Ceramic tile is being installed in the restrooms
- Terrazzo tile is being installed on the grand stairs
- Bag belt is being installed in the tug drive
- Airside paving is about 70% complete

Welcome to the Transition Newsletter

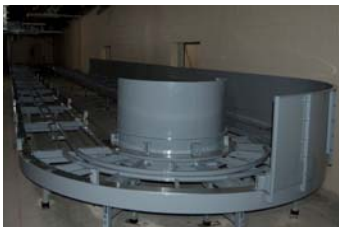
The Kalamazoo/Battle Creek International Airport (KBCIA) new terminal project is in its final five months of construction. As opening day nears, training sessions will be scheduled, testing and simulations will be conducted, and rumors will fly. In order to keep you, the people who operate AZO every day, informed, this newsletter will be distributed to note progress, answer questions, ask for suggestions, and address rumors surrounding the project.

As the Transition Managers for this project, it is the responsibility of Chrysalis Consulting to make sure that the people, processes, systems, and assets are organized and fully prepared for the move of operations from the existing terminal to the new facility. This newsletter is one tool used to aid in communication with KBCIA's tenants.

The newsletter will be distributed by e-mail biweekly and may be printed and posted for airport tenants and employees.



Tradesmen sand the arrivals lobby ceiling in the new terminal.



Outgoing baggage belt under construction.



Incoming baggage belt under construction.

Rumor has it...

This week's rumor: Subway sandwich shop is going to be in the new terminal.

The fact of the matter: An airport concessionaire, Tailwind Deli, News and Gifts will

be offering gifts, newspapers, beverages, hot and cold food, bar service, and grab-and-go items at AZO. Tailwind operates airport concessions in Bloomington (Illinois), Wil-

mington (North Carolina), Gainesville (Florida), and Blountville (Tennessee) airports.

Hear a rumor? Contact Ann, athorvik@chrysalisglobal.com

Dumpster Days

November 9 and 10 were Dumpster Days at AZO. As part of the preparation for transition activities, including the physical move into the new terminal, dumpsters were provided to the tenants for disposal of any non-hazardous material in their spaces. About 75% of the dumpster was filled during this autumn session.



The trash and recycling dumpsters used on a daily basis by AZO tenants remain available for use.

Spring Dumpster Days session dates will be announced after the New Year.

New Addresses

The new terminal’s address has been confirmed. Both the old and new terminals have been assigned the 5235 Portage Road, Kalamazoo, MI 49002 address. To distinguish old terminal from new, the following naming convention will be used:

- Old Terminal occupants have been assigned a SUITE LETTER (Suite A). Suite letters were assigned to only those tenants who will be remaining in the old terminal after the new terminal is operational.

- New terminal occupants have been assigned a ROOM NUMBER (Room #236). Room numbers are based upon the room number assigned in the construction drawings. For tenants occupying multiple rooms in the new terminal, a single room number has been designated for mail delivery.

A directory of addresses and telephone numbers for all tenants will be published and distributed in advance of opening day. Individual ten-

ants have been contacted with their new address information to aid in preparations for the move. Please continue to use existing addresses until the official switch-over to the new system.



Paving progress on ramp.

Working Groups

Working Groups have been formed to address issues and tasks specific to an operational areas or tenant groups at AZO. They serve as a forum for information sharing,

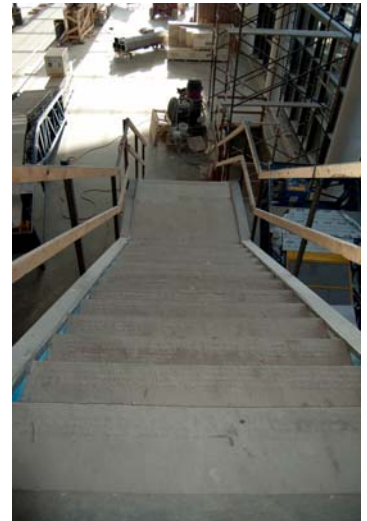
collaborating, and reviewing plans. Working Groups involve representatives from the airport’s administration, the transition team, and individual tenants. A general

tenant transition meeting is held on the third Thursday of the month at 10:00AM in the AirZoo and is open to all airport tenants.

Next Time

In the next newsletter:

- Employee parking
- Elevator installation
- Snowmelt system
- Rumors



Terrazzo installation has begun on the grand stair in the ticketing lobby.

Contact Us

Do you have questions, comments, or rumors? Please contact Ann and she’ll address them:

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